During the past year, the Covid-19 outbreak has presented unprecedented situations and challenges towards the tourism and hospitality industry. It has caused all businesses to shut down, whether from a small hotel business to a popular tourism company, which has left these hospitality workers struggling to make ends meet to provide for themselves and their families. Because of how the pandemic hit hard, workers from hotels, restaurants, bars, and convention centers, are now forced to branch out and seek new job careers. Kathryn Dill, a reporter from the Wall Street Journal, wrote a fantastic article called “Four Million Hotel, Restaurant Workers Have Lost Jobs. Here’s How They’re Reinventing Themselves.” describing the ways hospitality workers are tackling in order to find a new career or “reinventing themselves.” This article is overall a reliable and good source since it includes up-to-date information about the global pandemic with detailed interviews and quotes from managers and employees within the hospitality industry.

One aspect of this article that makes it a reliable and credible source is that the accuracy of the information is present. When first determining the accuracy of this article, I began with research of the author to ensure that she knew what she was discussing. Kathryn Dill is a report through the Wall Street Journal, which first of all is a good sign that the information is accurate due to the popularity and relevancy of the Wall Street Journal. After researching the author more, I discovered that her main focus is covering early-career workers and has written more articles such as “Companies Are Holding Off on Firing Workers Right Now” and “More Trust in Business Than in Government and Media” that exemplifies as reliable sources. To add to that, this source is accurate by how this article is based on sound facts and not opinions or conjectures. Although there are quotes from hospitality employees stating their opinions, it gives perspective on the facts about the global pandemic and how it is affecting every person differently.

This article is an example of a reliable source because it presents accurate facts and perspectives from different people within the hospitality industry. For example, the author reaches out to people who have high authority in this industry and asks for input about their perspective due to the true facts about the Covid-19 Pandemic. Katheryn Dill reached out to a woman named Ellen White, a head trainer at Public Kitchen located on Manhattan’s Lower East Side. She was working in different restaurants for the past two decades but unfortunately had to furlough her restaurant job due to the pandemic and is now a customer service representative for a company that processes at home Covid-19 tests. This section goes into detail about how she enjoys the job and never thought she would have a profession involving the pandemic. I had found more information about Ellen White through the internet that provided evidence that this information is accurate.

Lastly, another aspect of this article that makes it reliable is the overall coverage of the article. When you are attempting to find a reliable source for an essay, you want to examine the source’s content and how it fits your information needs. Because I know that jobs within the hospitality industry fall under our business theme topic, I can identify that this article’s relevance of the business topic is accurate and addresses the subject matter of how people are finding new job careers due to the Covid-19 pandemic. According to the Bureau of Labor Statistics, it also includes accurate statistical information about hospitality industry job unemployment, which is an agency through the United States Department of Labor. To add to that, this article was published on February 22, 2021, which shows that it is reliable and is up-to-date with the hospitality industry’s situation.

This article provides practical, up-to-date information about the Covid-19 pandemic complemented with detailed interviews from hospitality industry employees, making this a reliable source for an essay. When creating essay #3 for this class, I plan on using this article to provide coverage on how many different types of hospitality workers are adjusting to the pandemic circumstances and are transitioning to new jobs they had never thought of pursuing. I plan to include the quotes from workers who have been affected and include the statistical information about how many industry workers are still unemployed.

Work Cited

Dill, K. (2021, February 22). *Four Million Hotel, Restaurant Workers Have Lost Jobs. Here’s How They’re Reinventing Themselves.* WSJ. https://www.wsj.com/articles/hospitality-workers-are-pushed-into-new-careers-as-pandemic-begins-second-year-11613999342